



Updated April 2022

Due to the current Covid -19 pandemic please be advised on the following, prior to attending:

1. Infection control procedures are in place, and that you will be required to use hand sanitizer made available in the reception area on entering the practice, and also may be asked to use again when leaving the surgery. If you have a face mask, please wear it.
2. If you require to make a payment, please use card/contactless to avoid handling of cash.
3. You may be required to update your medical history prior to attending using the online patient portal provided by our software company - this is a totally secure system and is our preferred method. If you are unable to do so, we can take a medical history over the phone prior to attending.
4. Please be aware that attending late may result in you not being seen or having to be rearranged for later in the day or the following day if no appointment slots are available.

If you, or anyone that you live with, have recently developed symptoms consistent with COVID-19 we ask that you call us to rearrange your appointment. PLEASE DO NOT ATTEND THE PRACTICE.

If you cannot make this appointment, please contact the practice immediately so that we can offer you an alternate appointment.

We look forward to seeing you.